

# Collaboration Competencies, Talent Development, Change Management, Operations, and OD















DIGITAL TRANSFORMATION requires cross-departmental collaboration in pairing business-focused philosophies with rapid application development models. Partnerships include CIOs, Chief Human Resource Officers, and other senior leaders. Click here for the article.

### Leverage Diverse Talent to Build a Cadre of Transformation Professionals for large and small initiatives

- HR, Change Management, Organizational Development, Performance Improvement Coaches, and Team Building professionals
- Facilitators for teams, groups, and meetings
- IT and Digital professionals, Operations and Business Process professionals
- Learning and Development for job task analysis, instructional design, course development, learning implementation, and evaluation
- Agile and Lean coaches and Baldrige quality managers

#### **Accelerate Your Digital and Innovation Success**

- Get the most from collaboration tools (synchronous & asynchronous)
- Reduce silo thinking increase cross-functional business acumen knowledge and insights about other departments
- "Collaboration Mindset"
- Innovate with artificial intelligence

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Less Silo Thinking
video
Click here – 82 seconds

Increase business acumen to build cross-functional collaboration



## Build a Diverse Cadre of Transformation Professionals to help implement and sustain the change you want

Agile and lean coaches

**L&D** instructors

**Continuous improvement managers** 

IT professionals

Meeting facilitators (V, F2F)

**Quality managers** 

Six Sigma / Baldrige coaches

Mentors

**HR** managers

**Video professionals** 

**Project managers** 

Health and wellness professionals

**ISO** managers

**Risk managers** 

**Digital transformation leaders** 

Mindset teachers and coaches

**Customer empathy advocates** 

**Culture change leaders** 

**OD** professionals

**Change management leaders** 

**eLearning designers** 

Internal consultants

**Instructional designers** 

Teachers: virtual and traditional classroom

**Employee engagement managers** 

**Customer experience analysts** 

**Diversity managers** 

Speech writers

**Presentation designers** 

**Performance coaches** 

Supply chain analysts

Social media strategists

**Business and marcom writers** 

**New Ways of Working professionals** 

**Design Thinking consultants** 

W	ho	e	se?



### Are you Reducing Silo Thinking and Improving Cross-Functional Performance?

Dear HR, L&D, OD, and Change professionals,

Our belief is that your skills and experience can be the difference in accelerating cross-functional <u>innovation</u>, <u>collaboration</u>, and <u>transformation</u>.

Your capabilities can be leveraged to:

- Improve the performance of cross-functional project teams.
- Close gaps between the business functions.
- Help IT professionals better communicate with non-IT professionals.

Do you like to facilitate learning and collaboration?

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### Silos - Quotes and Links

Used in our training workshop materials, by permission.

#### **Organizational Hurdles - Silos**

"When respondents were asked the question about organizational hurdles for improving the customer experience, seven out of ten people said that 'silo mentality' was the biggest organizational hurdle."

Source: Beyond Philosophy, LLC. https://www.beyondphilosophy.com

#### **Innovation and Empathy in Business (from Microsoft CEO)**

"What's the real source of innovation? It's your ability to take, maybe in our case, some tech trend, but intersect it with the deep understanding of the unmet, unarticulated need.

Source: https://www.vanityfair.com/video/watch/the-new-establishment-summit-satyanadella-on-empathy-in-business

(How empathy makes you a better innovator)

### **Information Technology – Speak in Business Terms**

"The biggest challenge IT is not finding candidates with deep technology skills. The biggest challenge is finding IT experts who can also speak in business terms."

Source: Georgia Papathomas, Ph.D., former SVP and Group CIO, Johnson & Johnson Pharmaceuticals

### **Critical Thinking**

"Critical thinking is essential if we are to get to the root of our problems and develop reasonable solutions. After all, the quality of everything we do is determined by the quality of our thinking."

Source: The Foundation for Critical Thinking. https://www.criticalthinking.org